



K Calder
& Associates

Workplace Violence: Assessing Risk and Managing Outcomes



Why take this course?

Assessing individual and organizational workplace violence risk is now a requirement in most Canadian jurisdictions. Current legislation places a significant onus on employers to alert workers to circumstances and individuals who may pose a risk of physical violence, bullying, harassment in the workplace. In addition, employers must implement policies, procedures and practices on how they will investigate, assess and manage individual situations. These requirements only heighten the need for a robust threat management process as a way of minimizing your organisational risk exposure.

K Calder & Associates is a recognized leader in the field of workplace violence threat assessment and risk management. Topics covered in training include the tactical management of a variety of threats, including homicide and suicide. Our training is built on a unique combination of solid theory and indelible real life experience, from a Canadian perspective.

Attendees at our training events have included safety, security and emergency management personnel, human resources and legal service professionals, investigators, corporate managers, as well as, others tasked with managing workplace violence.

[practical risk management](#)



K Calder & Associates

Our alumni represent organizations from all industrial sectors including health care, government, health care, transportation, manufacturing, education, legal, construction, business services, private industry and hospitality. In every case, our approach to training is tailored to the needs of the client.

Participants are introduced to current best practices in investigative, assessment and management strategies. Our performance-based training is delivered through interactive lectures, group and individual work, case studies and scenario-based applications. Each participant receives a participant guide, for use as a job aid and reference material.

You'll learn how to...

- Identify behaviours and situations of concern
- Assess the threat of workplace bullying, harassment and intimidation
- Assess the risk of affective and predatory violence
- Recognize pre-incident behavioral cues associated with the risk of homicide and suicide in the workplace
- Identify key behaviors and situational indicators that the risk of violence is escalating
- Define and differentiate roles and responsibilities for threat management
- Develop threat management strategies to manage a various forms of workplace violence
- Establish investigation and monitoring strategies

Details

January 30-31, 2012

8:30 a.m. - 4:30 p.m.

Coquitlam Best Western Hotel

319 North Road

Coquitlam BC

Cost: \$595 per person

Register

<http://www.kcalderassociates.com/events.php>

[practical risk management](#)



What others are saying

"The Practical Violence and Risk Assessment course was fantastic, and drove our threat assessment and management program to the next level. I am certain that this training will have a measurable improvement to the safety of our workplace."

Adrian J. Nelson, CPP - Integrated Protection Services - West Fraser Health, Vancouver Coastal Health, Providence Health Care & Provincial Health Services Authority

"I found Kevin's knowledge, skill and personal experience in this field evident throughout the training. His training provided me with the foundation to develop an effective targeted threat of violence management program. I highly recommend this training to anyone wanting to expand their knowledge in this area."

*Richard Golob, Corporate Occupational Safety Specialist
BC Public Service Agency, Province of British Columbia*

"I unreservedly recommend K Calder and Associates for their work in threat / risk assessment, analysis and mitigation as well as in the training associated with these disciplines. I have found Kevin's work to be professional, timely and accurate, all of which is a reflection of the expertise, diligence and reliability he brings to a project. Kevin has a unique ability to earn and retain trust both with individuals and organizations and gets results while being appropriately sensitive to personal rights and needs. K Calder and Associates are excellent partners to have whether you are in difficult times or simply preparing for them."

*George Bell, Manager of Safety and Security
BC Rapid Transit Company*

"We, the general public, are only familiar with what the media reports whenever a serious incident has occurred, but it's interesting to note that many of these potential threats are defused by advisors such as you... The threat of violence can be negated through identification, assessment and management. Of particular interest was your explanation of the types of workplace violence perpetrators and your breakdown of direct, veiled and conditional threats."

*Kevin Hayes, Director
Canadian Society of Safety Engineering, B. C. Lower Mainland chapter*